

## Start

### AUTHENTICATION

- To access the Klenty REST APIs, you need to have a Klenty account.
- API key can be generated from Klenty account, which will be used with every request to the Klenty API.
- To obtain an API key, log into your Klenty account.
- Go to SETTINGS → USER PREFERENCES → Klenty API Key
- Click on the key icon to 'Generate API Key'.
- Your 'API Key' will be generated.



---

### URI PARAMETER:

All API request URLs start with

<https://app.klenty.com/apis/v1/user/<username>/>

In the above http request, username is an URI parameter.

---

### QUERY PARAMETER:

Anything you give after '?' in the URI , are called query parameters.

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects?listName=csvlist1>

The above URI has one query parameter, list name.

---

### API KEY:

All API requests require authentication. You need to provide your key in the HTTP request header via the Key parameter.

API Name: x-api-key

---

### DATA TYPES

- We use JSON as the primary data type.
- Content Type - JSON(application/json)

## PUBLIC APIs

### Get prospect detail by Email

This endpoint expects an email address, and will return an object containing details of that prospect.

#### HTTP REQUEST

##### GET

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects?Email=steve@tutecircle.com>

#### RESPONSE

```
{
  "Id" : "58df455871e0960b001f8c6b",
  "Country" : "India",
  "City" : "Chennai",
  "CompanyPhone" : "030-22558899",
  "CompanyEmail" : "steve@klenty.com",
  "Email" : "steve@tutecircle.com",
  "Phone" : "987456321",
  "Title" : "Test ANalyst",
  "CompanyDomain" : "klenty.com",
  "Company" : "Klenty",
  "Department" : "Testing",
  "LastName" : "Maher",
  "FirstName" : "Steve",
  "FullName" : "Steve Maher",
  "assignTo" : "hello@klenty.com"
}
```

---

## Get Prospect status by Email

This endpoint expects an email address , and will return an object containing status of that prospect.

### HTTP REQUEST

#### GET

<https://app.klenty.com/apis/v1/user/HELLO@KLENTY.com/prospects/steve@tutecircle.com/status>

### RESPONSE

```
{
  "cadenceStatus" : "No active cadence",
  "prospectStatus" : "Not Contacted"
}
```

## Get Company Cadences

This endpoint expects an email address of one of the team members, and will return an object containing all cadences of that team.

### HTTP REQUEST

**GET** <https://app.klenty.com/apis/v1/user/klenty2@gmail.com/cadences>

### RESPONSE

```
[
  "call test",
  "call 101",
  "tasks&mails",
  "Test",
  "cad 2 step",
  "cad one step",
```

```
"cad 1 step",  
"cad 3 step",  
"bounce cadence check",  
"inbox check",  
"Calls",  
"Taskcheck",  
]
```

---

## Get User Cadences

This endpoint expects an username of the user as a input, and will return an object containing cadences of that username.

### HTTP REQUEST

#### GET

<https://app.klenty.com/apis/v1/user/hello@klenty.com/cadences?username=test16@gmail.com>

### RESPONSE

```
[  
  "one step task",  
  "cad 3 step",  
  "1 step cad",  
  "cad 2 step",  
  "werwer1",  
  "Tasks"  
]
```

---

# Get Lists

This endpoint expects an email address of a user, and will return an object containing the lists created or imported by that user

## HTTP REQUEST

**GET** <https://app.klenty.com/apis/v1/user/hello@klenty.com/lists>

## RESPONSE

```
{
  "id" : "5860bcb7ca84a10b00bff3c6",
  "name": "default"
}
{
  "id" : "58dcc484cda2d03206eebb79",
  "name": "klenty"
}
{
  "id" : "58ddfa7fcda2d03206eee7d2",
  "name": "listing1"
}
```

---

# Get Prospect status by ID

This endpoint expects an object ID of a prospect , and will return an object containing the status of that prospect.

## HTTP REQUEST

### GET

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects/589c78690d66820b0005ced5/status>

## RESPONSE

```
{
  "cadenceStatus" : "No active cadence",
  "prospectStatus" : "Not Contacted"
}
```

---

# Get Prospect by List

## HTTP REQUEST

### GET

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects?listName=default>

## RESPONSE

```
{
  "Id" : "58be33942f86310b00105b01",
  "Email" : "mail207@gmail.com",
  "LastName" : "lastname118",
  "FirstName" : "name118",
  "FullName" : "name118 lastname118",
  "assignTo" : "hello@klenty.com"
}
```

```

{
  "Id" : "58be33942f86310b00105b02",
  "Email" : "mailto:mail206@gmail.com",
  "LastName" : "lastname117",
  "FirstName" : "name117",
  "FullName" : "name117 lastname117",
  "assignTo" : "hello@klenty.com"
}
{
  "Id" : "58c6a1fd99dc7e0b00ecaa6d",
  "Email" : "hello@hello.com",
  "LastName" : "lastname3",
  "FirstName" : "fanme3",
  "FullName" : "fanme3 lastname3",
  "assignTo" : "hello@klenty.com"
}
{
  "Id" : "58c6a1fd99dc7e0b00ecaa6e",
  "Email" : "hello1@hello.com",
  "Phone" : "+91-9513574560",
  "LastName" : "lastname4",
  "FirstName" : "fanme4",
  "FullName" : "fanme4 lastname4",
  "assignTo" : "hello@klenty.com"
}

```

## Get Prospect details with Custom fields

### HTTP REQUEST

#### GET

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects?Email=steve@tutecircle.com&customFields=true>

---

## Create Prospects

This endpoint will create a prospect based on the input which is given as a JSON object.

## HTTP REQUEST

POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects>

INPUT :

```
{  
  "Email" : "hello@klenty.com",  
  "FirstName" : "Hello",  
  "Phone" : "951357654",  
  "Company" : "Klenty",  
  "FullName" : "Hello Klenty",  
  "LastName" : "Klenty",  
  "MiddleName" : "Test",  
  "Department" : "Testing",  
  "CompanyDomain" : "klenty.com",  
  "CompanyURL" : "www.klenty.com",  
  "Title" : "Tester",  
  "Location" : "Chennai Area",  
  "City" : "Chennai",  
  "Country" : "India",  
  "List" : "list1",  
  "Tags" : "tag1"  
}
```

Response

```
{  
  "Status" : true  
}
```

---

## Start Cadence

This endpoint expects a email address of the prospect and the cadence name as the input, to start a cadence for a prospect.



## HTTP REQUEST

**POST**      <https://app.klenty.com/apis/v1/user/hello@klenty.com/startCadence>

### INPUT :

```
{
  "Email"      : "steve@tutecircle.com",
  "cadenceName" : "Cadence1"
}
```

### Response

```
{
  "Status" : true
}
```

---

## Stop Cadence

This endpoint expects a email address of the prospect as input, to stop the cadence for that prospect.

## HTTP REQUEST

**POST**      <https://app.klenty.com/apis/v1/user/hello@klenty.com/stopCadence>

### INPUT :

```
{
  "Email" : "steve@tutecircle.com"
}
```

### Response

```
{
  "Status" : true
}
```

---

# Resume Cadence

This endpoint expects a email address of a prospect as input, to resume the cadence for that prospect.

## HTTP REQUEST

**POST**      <https://app.klenty.com/apis/v1/user/hello@klenty.com/resumeCadence>

### INPUT :

```
{
  "Email"    :    "steve@tutecircle.com"
}
```

### Response

```
{
  "Status"   :    true
}
```

---

# Stop Mails

This endpoint expects a email address of a prospect as input, to stop the mails from going out for that prospect.

## HTTP REQUEST

**POST**      <https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects/stop>

### INPUT :

```
{
  "Email"    :    "steve@tutecircle.com"
}
```

## Response

```
{
  "Status" : true
}
```

---

[prospects](#)

## Unsubscribe Prospect

This endpoint expects a email address of a prospect as input, to change prospect status to unsubscribe and remove all scheduled mails to that prospect.

### HTTP REQUEST

#### POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com//unsubscribe>

#### INPUT :

```
{
  "Email" : "steve@tutecircle.com"
}
```

#### Response

```
{
  "Status" : true
}
```

---

## Update Prospect

This endpoint will update a prospect based on the input which is given as a JSON object.

### HTTP REQUEST

## POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects/hello@klenty.com>

### INPUT :

```
{
  "Email"      : "hello1@klenty.com",
  "FirstName"  : "Hello1",
  "Phone"      : "951357654",
  "Company"    : "Klenty1",
  "FullName"   : "Hello Klenty1",
  "LastName"   : "Klenty1",
  "MiddleName" : "Test1",
  "Department" : "Testing1",
  "CompanyDomain" : "klenty1.com",
  "CompanyURL" : "www.klenty1.com",
  "Title"      : "Tester1",
  "Location"   : "Chennai Area1",
  "City"       : "Chennai1",
  "Country"    : "India1",
  "List"       : "list1",
  "Tags"       : "tag1"
}
```

### Response

```
{
  "Status" : true
}
```

---

# Cohort Metrics

This endpoint expects a start date, end date and the name of the cadence to give the the metric count with respect to that cadence.

## HTTP REQUEST

### POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com/dailyCohortMetrics>

### INPUT

```
{
  "startDate"      : "2017-02-01T06:30:51Z",
  "endDate"       : "2017-03-20T06:30:51Z",
  "cadenceName"   : "cad one step"
}
```

### Response

```
"Mar 07":
{
  "In Cadence"           : 0,
  "Completed Without Reply" : 0,
  "Manually Stopped"     : 0,
  "Unsubscribed"         : 0,
  "Bounced"             : 1,
  "Replied Stopped"      : 0,
  "Auto Reply Stopped"   : 0,
  "Task Stopped"         : 0
}
{
  "Mar 13":
  {
    "In Cadence"           : 2,
    "Completed Without Reply" : 0,
    "Manually Stopped"     : 1,
    "Unsubscribed"         : 0,
    "Bounced"             : 0,
    "Replied Stopped"      : 0,
    "Auto Reply Stopped"   : 0,
  }
}
```

```
"Task Stopped"      :      0
}
```

---

## Email Engagements

This endpoint expects a start date, end date and the name of the cadence to give the the email engagement count with respect to that cadence.

### HTTP REQUEST

#### POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com/emailEngagements>

### INPUT

```
{
  "startDate"      :      "2017-02-01T06:30:51Z",
  "endDate"        :      "2017-03-20T06:30:51Z",
  "cadenceName"    :      "cad one step"
}
```

### Response

```
{
  "mailsSentCount"      :      62,
  "openedMailCount"     :      35,
  "clickedMailCount"    :      13,
  "repliedMailCount"    :      0,
  "bouncedMailCount"   :      6,
  "unsubscribedMailCount" :      0,
  "totalOpenCount"      :      49,
  "totalReplyCount"     :      34,
  "totalClickCount"     :      0
}
```

---

# StepWise Metric Engagement

This endpoint expects a start date, end date and the name of the cadence to give the the stepwise metric count with respect to that cadence.

## HTTP REQUEST

### POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com/stepWiseEngagements>

## INPUT

```
{
  "startDate" : "2017-02-01T06:30:51Z",
  "endDate" : "2017-03-20T06:30:51Z",
  "cadenceName" : "cad one step"
}
```

## Response

```
{
  "stepNumber" : 1,
  "stepType" : "mail",
  "openCount" : 0,
  "replyCount" : 0,
  "linkCount" : 0,
  "mailCount" : 1,
  "Completed" : 0,
  "Overdue" : 0,
  "Upcoming" : 0,
  "options": [
    {
      "Option" : 1,
      "openCount" : 0,
      "replyCount" : 0,
      "linkCount" : 0,
      "mailCount" : 1,
      "Completed" : 0,
      "Overdue" : 0,
      "Upcoming" : 0,
      "Subject" : "welcome",
    }
  ]
}
```

```

        "templateName" : "welcome"
      }
    {
      "Option" : 2,
      "openCount" : 0,
      "replyCount" : 0,
      "linkCount" : 0,
      "mailCount" : 0,
      "Completed" : 0,
      "Overdue" : 0,
      "Upcoming" : 0,
      "Subject" : "followup pipe",
      "templateName" : "followup pipe"
    }
    {
      "Option" : 3,
      "openCount" : 0,
      "replyCount" : 0,
      "linkCount" : 0,
      "mailCount" : 0,
      "Completed" : 0,
      "Overdue" : 0,
      "Upcoming" : 0,
      "Subject" : "calendly",
      "templateName" : "calendly"
    }
  }

```

## Add a Webhook

### HTTP REQUEST

#### POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com/zapier/hooks>

### INPUT

The JSON input can have either of the four events listed as the input.

```

[
  reply,
  sendProspect,

```



```
startCadence,  
completeCadence  
]
```

```
{  
  "Subscription_url" : "www.test.com/xyz",  
  "Event" : "startCadence"  
}
```

## Response

```
{  
  "Event" : "startCadence",  
  "Url" : "www.test.com/xyz",  
  "_id" : "58df9cddbee1650b008214b6"  
}
```

---

## Add a List

### HTTP REQUEST

#### POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects>

#### INPUT :

```
{  
  "Email" : "hello1@klenty.com",  
  "FirstName" : "Hello1",  
  "List" : "list1"  
}
```

#### Response

```
{  
  "Status" : true  
}
```

---

## Add Tags

### HTTP REQUEST

#### POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects>

#### INPUT :

```
{
  "Email"      : "hello1@klenty.com",
  "FirstName"  : "Hello1",
  "Tags"       : "tag1"
}
```

For multiple tags    "Tags"        :        "tag1|tag2"

#### Response

```
{
  "Status"    : true
}
```

---

## Add Custom Fields

### HTTP REQUEST

#### POST

<https://app.klenty.com/apis/v1/user/hello@klenty.com/prospects>

```
{
  "Email"      : "hello1@klenty.com",
  "FirstName"  : "Hello1",
  "CustomFields" : [{"key": "customfield1", "value" : "value1"},
  {"key": "customfield2", "value" : "value2"},..... ]
}
```

```
}
```

## Response

```
{  
  "Status" : true  
}
```

---

## Get User Journeys

This endpoint expects a username of the user as an input, and will return an object containing journeys of that username.

### HTTP REQUEST

#### GET

<https://app.klenty.com/apis/v1/user/hello@klenty.com/journeys?username=hello@klenty.com>

### RESPONSE

```
[  
  "journey1",  
  "journeytest2"  
]
```

---

## Get Company Journeys

This endpoint expects an email address of one of the team members, and will return an object containing all journeys of that team.

### HTTP REQUEST

#### GET

<https://app.klenty.com/apis/v1/user/hello@klenty.com/Journeys>

## RESPONSE

```
[
  "journey1",
  "journeytest2",
  "Test3",
  "test4"
]
```

---

## Start Journeys

This endpoint expects a email address of the prospect and the journey name as the input, to start a journey for a prospect. To specify a start time for the Journey, use `scheduledDate` and provide the time in UTC. If `scheduledDate` is not provided, the Journey will be started immediately for the prospect.

## HTTP REQUEST

**POST**      <https://app.klenty.com/apis/v1/user/hello@klenty.com/journey/start>

## INPUT :

```
{
  "Email"           : "steve@tutecircle.com",
  "journeyName"     : "journeytest2",
  "scheduledDate"   : "2017-02-01T06:30:51Z"
}
```

## Response

```
{
  "Status" : true
}
```

---

# Resume Journeys

This endpoint expects a email address of a prospect as input, to resume the journey for that prospect.

## HTTP REQUEST

**POST**      <https://app.klenty.com/apis/v1/user/hello@klenty.com/journey/resume>

### INPUT :

```
{
  "Email"    :    "steve@tutecircle.com"
}
```

### Response

```
{
  "Status"   :    true
}
```

---

# Stop Journeys

This endpoint expects a email address of the prospect as input, to stop the journey for that prospect.

## HTTP REQUEST

**POST**      <https://app.klenty.com/apis/v1/user/klentyuser2@gmail.com/journey/stop>

### INPUT :

```
{
  "Email"    :    "steve@tutecircle.com"
}
```

### Response

```
{  
  "Status" : true  
}
```

---